E-Resources, E-Reality

Nancy Beals, Wayne State University Libraries

Jennifer Bazeley, Miami University Libraries

Introduction

Number of article search results on "ERMs": 300 +

Number of article search results on "Next Generation Catalogs": 140 +

Number of super-amazing, out-of-the-box-fabulous, awesomely-intuitive library software packages available for purchase: . . . ?

Overview

- Wayne State University / Miami University
  - Environment & Staffing
  - Tools
    - Need
    - Types
    - Training
    - Use

Wayne State: Environment & Staffing

- FTE 23,873
- $9.5 million materials budget (FY13)
- 250 staff in libraries
- Major Library Re-Org in summer 2011
- Re-Org Ongoing!

Wayne State: Need for Tools

- Acquisitions Department
  - Was 8, now 4
- Increase in E-resource workflow
  - Proficiency in web interfaces
  - Proficiency in Excel
- Need for better workflow tracking
  - ERM not used for workflow, looked for other tools
- Project management currently a priority

Wayne State: Types of Tools Acquisitions & E-Resources

○ Workflow
   ○ Internal Listserv (AskTS)
   ○ UKSG Transfer
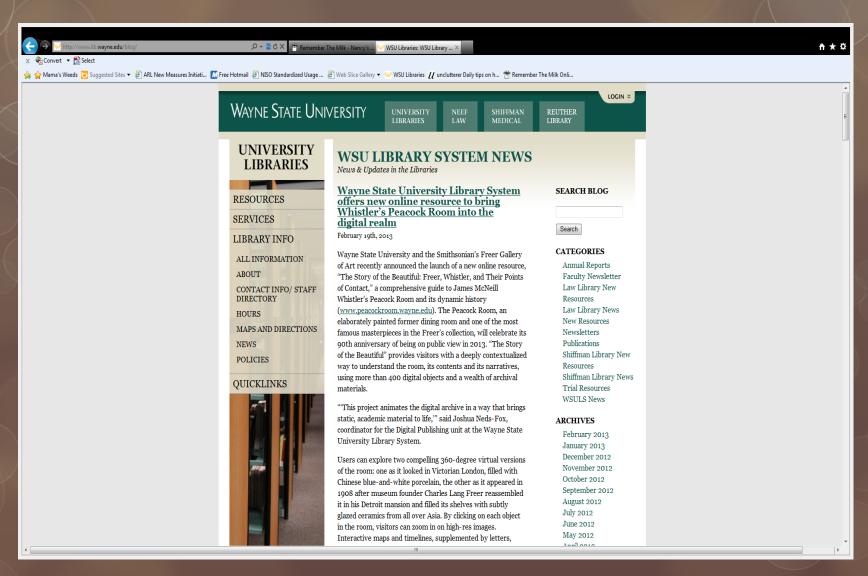   ○ Trello
   ○ Google Spreadsheet
○ Communication
   ○ Blog software

UKSG Transfer

Using Trello

Communication at WSLUS

Wayne State: Types of Tools Library Wide

○ Professional Productivity
  ○ Apps – Remember the Milk, Evernote
○ Project Portfolio Management
  ○ Google Spreadsheet
○ LibGuide
  ○ Collection Development (under construction)

Using the Evernote App

Using the RTM App

Project Portfolio Management

Wayne State: Tools & Staff Training

○ Group

○ One on One

○ On Their Own

    ○ Accelerate – University Provided

    ○ Online modules

Miami University: Environment & Staffing

- 4-year public institution
  - primarily undergraduate
- FTE 16,500
- $3.5 million materials budget (FY13)
- 94 staff in libraries
  - 44 librarians
  - 51 classified staff

Miami University:
Need for Tools

- Technical Services Department
  - Was 18, then 15, then 9.5, now 11.5
  - Physical re-organizations / Staff duties mashup
- Documentation
  - Intra-departmental communication
- Communication
  - Tech services / Public services
- Workflow & Efficiency
  - E-resources admin
  - ILS migration

Miami University: Types of Tools

○ Documentation: PBWiki

○ Communication: LibGuides
   ○ RSS Tools: WordPress Blog / Yahoo Pipes
   ○ Google Docs, Forms

○ E-Resource Workflows: KeePass Password Safe

○ ILS Efficiency
   ○ PDF Creator
   ○ EBSCOnet

Tech Services PBWiki

VIEW   EDIT

☆ **FrontPage**
last edited by 🔒 Jennifer Bazeley 3 months ago

TECHNICAL TS SERVICES

Welcome to the Tech Services Wiki!

Elizabeth Brice, Department Head

The Tech Services Wiki is the place where you'll find staff information, processes and procedures, and resource information.

SideBar

Technical Services Home

Library Location Codes

Procedures and Policies
- Orders
- Receipt
- Copy Cataloging
- Serials
  - SWORD
  - Serials Cataloging
  - Regional Campus Serials
  - Miscellaneous
- Electronic Resources
  - OhioLINK E-Resources
    - E-Books (OhioLINK)
  - Miami E-Resources
    - E-Books (Miami)
  - Usage Statistics
- Physical Processing
- Authority Control
- Stafford Project
- Database Maintenance
- Departmental Statistics
- Shelf-Ready Processing (Guidelines for Review)

Resources and Tools

Sierra

Staff
- Emergency Telephone Tree

Teams

Training

TS Stats

Macro News and Updates

TS PBWiki: Serials Procedures

TS PBWiki:
Embedded Google Calendar

Tech Services LibGuide

Home | Who's Who in TS | Policies ▾ | Form - ER Access Issues | Form - Report/List Creation | Acquisitions ▾ | E-Books ▾

Databases | Serials ▾ | Ebrary PDA Reports | E-Resource Usage Stats | OneSearch ▾ | Link Resolver | Open Access

Home   💬 Comments(0)   🖨 Print Page

ER News

- IEEE Announces New Enhancements to the IEEE Xplore Digital Library
- Welcome to Oxford Islamic Studies Online
- New functionality added to Oxford Reference
- Reminder: Important information about your subscription to Oxford Handbooks Online
- Introducing EndNote for iPad
- Ovid Notification Regarding Site Availability
- Cambridge Companions Online got a face lift!
- Web of Science maintenance alert
- Now Available: Free Thomson Reuters Refscan App
- HeinOnline's January 2013 Newsletter, Issue #1

View Website
View Feed

Welcome to the Technical Services Front Page!

TECHNICAL TS SERVICES

This page is dedicated to inform and facilitate communication between the Technical Services department and other departments within the library system. If you have any suggestions or feedback about the guide please fill out the feedback form located on the bottom right of the home page.

TS News

- OCLC Abstracts: More e-book data for WorldCat, managing shared print collections, Library services in the digital age
- Sierra update 1/18/13
- OCLC Abstracts: Web service for Policies Directory, 5 big 2013 trends, WorldCat sites now in Italian, OCLC events at Midwinter
- YBP's 60 Second Update January 2013
- YBP's Academia Update December 2012

ER Free Trials

- Routledge Performance Archive trial
- IHS Jane's Online Trial
- Drama Online Library Trial
- Open Access to Black Studies in Video
- Stalin Digital Archive trial
- Poetry and Short Story Reference Center trial
- Iskusstvo Kino Digital Archive trial
- Visual Thesaurus Trial Access (Good through 10/26/2012)
- Free Access to Weekly Digest of News from China – in English
- Taylor and Francis eBooks trial

View Website
View Feed

Fund Activity Report

Tech Services LibGuide: Yahoo Pipes

Recent LIS Journal Articles

- Benchmarking mechanical engineering collections using the WorldCat Collection Analysis tool.
- Designing policy for copy cataloging in RDA.
- Digital libraries: Comparison of 10 software.
- A dual approach to assessing collection development and acquisitions for academic libraries.
- Evaluation and promotion: The cooperative purchase experience of academic libraries in China.
- A holistic approach to collection security implementation in university libraries.
- International students' use of a library's media collection.
- A model for book inquiry history analysis and book-acquisition recommendation of libraries.
- Editorial Board.
- Building by benchmarking: A method of creating and evaluating an Asian American Studies collection.
- Decisions in resource management: The case of microforms.
- Improving the quality of online journals: Follow-up study of Elsevier's backfiles image rescanning project.
- A proposed model for library stacks management.
- A subject-based shared approval plan for consortia purchasing of U.S. university press books.
- Wanted dead or alive? Western genre items in the 21st century United States library.
- Weeding nursing e-books in an academic library.
- Editorial Board.
- Determinants of library's effectiveness and efficiency: A study of collection development, organization and services of Maulana Azad Library, AMU (India).
- The status of cataloguing manuscripts in large libraries in Iran.
- iPotential: Mobile electronic resource management on an iPad.
- If You Can Make it There, You Can Make it Anywhere: Providing Reference and Instructional Library Services in the Virtual Environment
- Retrieval Performance and Indexing Differences in ABELL and MLAIB
- Think Globally! Enhancing the International Student Experience with LibGuides
- Guest Editorial The Crisis in Research Librarianship.
- "Lawfully Made Under This Title": The Implications of Costco v. Omega and the First Sale Doctrine on Library Lending.
- Academic Users' Information Searching on Research Topics: Characteristics of Research Tasks and Search Strategies.
- Editor's Comments.
- Editorial Board Thoughts: Appreciation for History.
- Extending IM beyond the Reference Desk: A Case Study on the Integration of Chat Reference and Library-Wide Instant Messaging Network.

TS LibGuide: Embedded Google Form

ER Access Issues Form

MU/OhioLINK ER Access Issues

Use this form if you are having issues accessing MU or OhioLINK electronic resources.

If troubleshooting issues on a workstation other than your own,
have the user visit http://www.ohiolink.edu/cgi-bin/whereami.pl to obtain browser and IP information.

For ER access issues which occur outside of business hours, please use the Web Feedback form at
http://www.lib.muohio.edu/feedback/ .

To follow up on a previously submitted unresolved issue, please contact Jennifer Bazeley at bazelejw@muohio.edu.
* Required

Your Name *

Your Email Address *

Browser type and version *
Visit http://www.ohiolink.edu/cgi-bin/whereami.pl to obtain browser information. Type in N/A if not available.

IP address of workstation having problem *
Visit http://www.ohiolink.edu/cgi-bin/whereami.pl to obtain IP information. Type in N/A if not available.

Patron email for notification of issue resolution

Google: Form Spreadsheet

TS LibGuide: Embedded Google Spreadsheet

TS LibGuide:
Link to Google Spreadsheets

E-Books

ACLS Humanities E-Books (2008-2010)

Brill E-Books (2007-)

Cambridge Companions Online (2009-)

Chicago Manual of Style Online (2010-)

Ebrary E-Books (2010-) (see Ebrary tab for PDA Trigger Report)

EEBO (2008-2011)

EEBO (2012-)

Ebscohost E-Books (2011)

Ebscohost E-Books (2012)

Elsevier E-Books (2011-)

Gale E-Books (2009-2011)

Gale E-Books (2012-)

Gale GVRL E-Books (2011-)

Johns Hopkins University Press E-Books (2012)

Morgan and Claypool E-Books (2009-)

OECD E-Books (2010-2011)

OECD E-Books (2012-)

OhioLINK EBC (2009-)

Oxford African American Studies Center (2009-)

Oxford Art Online (Grove) (2012-)

Oxford Bibliographies Online (2012-)

Oxford Dictionary of National Biography (2012-)

Oxford English Dictionary (2012-)

Oxford Handbooks Online (2012-)

Oxford Music Online (Grove) (2012-)

Oxford Reference Online (Oct 2012-)

Oxford Scholarship Online (2012-)

Past Masters (Intelex) E-Books (2009-)

Project Muse E-Books (September 2012-)

Rotunda E-Books (2009-)

MathSciNet (2009-)

Naxos (Sept 2010-)

NBC Learn (September 2012-) [opens as PDF]

Newsbank/Readex (2009-)

OCLC FirstSearch (2009-)

OhioLINK OSearch Databases (2009-2012)

ProQuest (2009-)

SciFinder (2010-)

Scopus (2011-)

Ulrich's (2009)

Ulrich's (2010)

Ulrich's (2011-)

Web of Knowledge (2009-)

Comments (0)

E-Journals

Accessible Archives (2009-)

ACM Digital Library (2009-)

Allen Press Journals (2010-)

American Chemical Society (2009-)

American Geophysical Union (2009-)

American Institute of Physics (2009-) SEE Scitation AIP

American Mathematical Society (2011-)

American Meteorological Society (2010-)

American Physical Society (2009-)

American Psychiatric Publishing (Sept 2011-)

Ammons Scientific (2012-)

Annual Reviews (2009-)

Atypon Journals (2009-May 2012)

American Veterinary Medical Association (2011-)

BioOne (2009-)

KeePass Password Safe

PDF Creator

Old Budget Report (E-Mail)

Miami University Libraries03-04-2013 Page 1
FY13 Budget Report : ACCOUNTING REPORT   -- Budget Report

	Appropriation	Expenditure	Encumbrance	Free Balance	Cash Balance	%
FY13 Budget Report						
Books						
03/13 Botany	$3,156.50	$2,418.25	$43.05	$695.20	$738.25	78%
04/13 Chem./Biochem	$6,456.50	$3,978.19	$35.05	$2,443.26	$2,478.31	62%
05/13 Classics	$5,264.00	$4,357.26	$210.10	$696.64	$906.74	87%
07/13 English	$10,246.00	$7,772.92	$1,443.61	$1,029.47	$2,473.08	90%
08f/13 French	$4,002.00	$2,949.03	$113.49	$939.48	$1,052.97	77%
08i/13 Italian	$1,815.00	$1,152.29	$175.44	$487.27	$662.71	73%
09/13 Geography	$2,515.00	$2,400.30	$39.65	$75.05	$114.70	97%
10/13 Geology	$6,631.00	$5,460.30	$930.54	$240.16	$1,170.70	96%
11e/13 Asian Stu.	$4,456.00	$2,604.72	$201.62	$1,649.66	$1,851.28	63%
11g/13 German	$3,631.00	$2,505.72	$229.85	$895.43	$1,125.28	75%
11r/13 Russian	$4,199.00	$2,648.28	$436.01	$1,114.71	$1,550.72	73%
12/13 History	$11,346.00	$8,224.74	$419.68	$2,701.58	$3,121.26	76%
13/13 Mathematics	$4,357.03	$4,411.36	$0.00	-$54.33	-$54.33	101%
14/13 Microbiology	$4,558.50	$3,076.50	$367.69	$1,114.31	$1,482.00	76%
15/13 Military St.	$4,594.86	$4,444.11	$157.07	-$6.32	$150.75	100%
16/13 Philosophy	$6,148.00	$5,415.12	$728.15	$4.73	$732.88	100%
17/13 Physics	$2,638.00	$1,580.27	$0.00	$1,057.73	$1,057.73	60%
18/13 Political Sci	$10,554.04	$8,059.96	$605.25	$1,888.83	$2,494.08	82%
19/13 Psychology	$11,849.00	$8,363.04	$413.73	$3,072.23	$3,485.96	74%
1r/13 Replacement	$5,355.00	$3,276.02	$1,311.77	$767.21	$2,078.98	86%
1v/13 Vids in Class	$5,570.00	$2,087.33	-$0.01	$3,482.68	$3,482.67	37%
20/13 Religion	$8,664.00	$7,664.28	$999.94	-$0.22	$999.72	100%
21a/13 Anthropology	$3,656.00	$1,750.34	$1,035.37	$870.29	$1,905.66	76%
21s/13 Sociology	$6,766.00	$4,502.80	$0.00	$2,263.20	$2,263.20	67%
22/13 Span & Port	$5,281.00	$3,911.57	$202.94	$1,166.49	$1,369.43	78%
23/13 Communication	$11,264.00	$8,007.63	$499.77	$2,756.60	$3,256.37	76%
24/13 Zoology	$6,910.51	$5,139.14	$0.00	$1,771.37	$1,771.37	74%
25/13 Ed.Leadership	$8,788.00	$6,155.78	$175.26	$2,456.96	$2,632.22	72%

New Budget Report: PDF

	Appropriation	Expenditure	Encumbrance	Free Balance	Cash Balance	%
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25/13 Ed.Leadership	$8,788.00	$6,155.78	$175.26	$2,456.96	$2,632.22	72%
26/13 Ed.Psychology	$7,427.00	$5,334.39	$47.01	$2,045.60	$2,092.61	72%
27/13 Fam St/Soc Wk	$3,672.00	$2,900.43	$0.00	$771.57	$771.57	79%
29/13 Teacher Educ.	$4,869.00	$2,687.09	$694.82	$1,487.09	$2,181.91	69%
31/13 Kinesiology	$4,669.00	$3,783.56	$34.35	$851.09	$885.44	82%
32/13 Kinesiol-BEST	$9,400.00	$6,371.89	$0.00	$3,028.11	$3,028.11	68%
36/13 Accountancy	$4,538.00	$3,444.16	$116.65	$977.19	$1,093.84	78%

EBSCOnet

Claim Checker

Quick Search | Advanced Search

[ ] | Title Name ▼ | Search

Available Fields ▼ | Save Changes | Records per page 100 ▼ | ◄◄ ◄ Page 1 ▼ of 1 ► ►► (14 Results) | Microsoft Excel ▼ | Export

Action	Title Name	Subscriber Name	Claim Number	Claim Date	Publisher Reply	Volume/Issue Claimed
	All ▼	All ▼	All ▼	All ▼		
No Action ▼	American Music Teacher	PERIODICAL RECORD	1	09/10/2012	Replacement Issue(s) Sent 11/29/12	Vol:issue 62:1 2012 aug/sep
No Action ▼	IHS Janes Defence Weekly	PERIODICAL RECORD	1	02/20/2013	Replacement Issue(s) Sent . Allow 10-14 Days For Delivery	Vol.49iss.49 (2012) 12/05/2012
No Action ▼	IHS Janes Defence Weekly	PERIODICAL RECORD	1	02/20/2013	Replacement Issue(s) Sent . Allow 10-14 Days For Delivery	Vol.49iss.50 (2012) 12/12/2012
No Action ▼	IHS Janes Defence Weekly	PERIODICAL RECORD	1	02/20/2013	Replacement Issue(s) Sent . Allow 10-14 Days For Delivery	Vol.49iss.51 (2012) 12/19/2012
No Action ▼	IHS Janes Defence Weekly	PERIODICAL RECORD	1	02/20/2013	Replacement Issue(s) Sent . Allow 10-14 Days For Delivery	Vol.50iss.1 (2013) 01/02/2013
No Action ▼	IHS Janes Defence Weekly	PERIODICAL RECORD	1	02/20/2013	Replacement Issue(s) Sent . Allow 10-14 Days For Delivery	Vol.50iss.2 (2013) 01/09/2013
No Action ▼	IHS Janes Defence Weekly	PERIODICAL RECORD	1	02/20/2013	Replacement Issue(s) Sent . Allow 10-14 Days For Delivery	Vol.50iss.3 (2013) 01/16/2013
No Action ▼	IHS Janes Defence Weekly	PERIODICAL RECORD	1	02/20/2013	Replacement Issue(s) Sent . Allow 10-14 Days For Delivery	Vol.50iss.4 (2013) 01/23/2013
No Action ▼	KONTINENT	PERIODICAL RECORD	1	08/29/2012	Confirms Vol/issue(s) Not Yet Publ-no Due Date At This Time	Vol:issue 151 2012

Miami University:
Tools & Staff Training

- Documentation
- Group Training
- One-on-one
- Experimentation

Links

Trello
https://trello.com/

UKSG Transfer
http://etas.jusp.mimas.ac.uk/

Evernote
http://evernote.com/

Remember the Milk
http://www.rememberthemilk.com/

Google Calendar
https://www.google.com/calendar

Google Docs
(includes forms & spreadsheets)
http://docs.google.com/

PBWiki
http://pbworks.com/

LibGuides
http://springshare.com/libguides/

Yahoo Pipes
http://pipes.yahoo.com/pipes/

WordPress
http://wordpress.org/

KeePass Password Safe
http://keepass.info/

PDF Creator
http://www.pdfforge.org/pdfcreator

EBSCOnet
http://www.ebsconet.com/

Additional Tools

- Blogger (blog software)

- Mendeley (ref manager)

- Vimeo (videos)

- Jing (screenshot/screencast)

- GIMP (image editor)

- MediaWiki (Wiki software)

- LastPass (password manager)

- OpenOffice (software suite)

- Slideshare (presentation manager)

- Filezilla (ftp software)

- Zoho Creator (database software)

- Dropbox (cloud storage)

- Github (software management)

- Subscription agent software (SwetsWise, EBSCOnet)

- Microsoft Excel / Access

- Course Management Software (Moodle, Sakai, Blackboard)

- Open Source ERMS
  - ERMes (University of Wisconsin-La Crosse)
  - CORAL (University of Notre Dame)

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