E-Resources, E-Reality

Nancy Beals, Wayne State University Libraries
Jennifer Bazeley, Miami University Libraries
Introduction

Number of article search results on “ERMs”: 300 +

Number of article search results on “Next Generation Catalogs”: 140 +

Number of super-amazing, out-of-the-box-fabulous, awesomely-intuitive library software packages available for purchase: . . . ?

http://www.flickr.com/photos/macinate/2039579864/
Overview

- Wayne State University / Miami University
  - Environment & Staffing
- Tools
  - Need
  - Types
  - Training
  - Use
Wayne State: Environment & Staffing

- FTE 23,873
- $9.5 million materials budget (FY13)
- 250 staff in libraries
- Major Library Re-Org in summer 2011
- Re-Org Ongoing!
Wayne State: Need for Tools

- **Acquisitions Department**
  - Was 8, now 4

- **Increase in E-resource workflow**
  - Proficiency in web interfaces
  - Proficiency in Excel

- **Need for better workflow tracking**
  - ERM not used for workflow, looked for other tools

- **Project management currently a priority**
Wayne State: Types of Tools

Acquisitions & E-Resources

- Workflow
  - Internal Listserv (AskTS)
  - UKSG Transfer
  - Trello
  - Google Spreadsheet

- Communication
  - Blog software
Using Trello
Wayne State University Library System offers new online resource to bring Whistler’s Peacock Room into the digital realm

February 19th, 2013

Wayne State University and the Smithsonian’s Freer Gallery of Art recently announced the launch of a new online resource, "The Story of the Beautiful: Freer, Whistler, and Their Points of Contact," a comprehensive guide to James McNeill Whistler’s Peacock Room and its dynamic history. The Peacock Room, an elaborately painted former dining room and one of the most famous masterpieces in the Freer’s collection, will celebrate its 90th anniversary of being on public view in 2013. "The Story of the Beautiful" provides visitors with a deeply contextualized way to understand the room, its contents and its narrative, using more than 400 digital objects and a wealth of archival materials.

"This project animates the digital archive in a way that brings static, academic material to life," said Joshua Nead-Fox, coordinator for the Digital Publishing unit at the Wayne State University Library System.

Users can explore two compelling 360-degree virtual versions of the room: one as it looked in Victorian London, filled with Chinese blue-and-white porcelain, the other as it appeared in 1968 after museum founder Charles Lang Freer reassembled it in his Detroit mansion and filled its shelves with safely glazed ceramics from all over Asia. By clicking on each object in the room, visitors can zoom in on high-res images. Interactive maps and timelines, supplemented by letters,
Wayne State: Types of Tools
Library Wide

- Professional Productivity
  - Apps – Remember the Milk, Evernote
- Project Portfolio Management
  - Google Spreadsheet
- LibGuide
  - Collection Development (under construction)
Using the Evernote App

Hi, this is Nancy and I am taking notes/minutes for a fake meeting at WSU.E.S. This is how Evernote looks and works. It can be very helpful for note taking and all kinds of other things!
Using the RTM App
### Project Portfolio Management

#### WSULS TS/ACQ Project Portfolio - Active

<table>
<thead>
<tr>
<th>Title</th>
<th>Start Date</th>
<th>End Date</th>
<th>Resource</th>
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Wayne State: Tools & Staff Training

- Group
- One on One
- On Their Own
  - Accelerate – University Provided
  - Online modules
Miami University: Environment & Staffing

- 4-year public institution
  - primarily undergraduate
- FTE 16,500
- $3.5 million materials budget (FY13)
- 94 staff in libraries
  - 44 librarians
  - 51 classified staff
Miami University: Need for Tools

- Technical Services Department
  - Was 18, then 15, then 9.5, now 11.5
  - Physical re-organizations / Staff duties mashup

- Documentation
  - Intra-departmental communication

- Communication
  - Tech services / Public services

- Workflow & Efficiency
  - E-resources admin
  - ILS migration
Miami University: Types of Tools

- Documentation: PBWiki
- Communication: LibGuides
  - RSS Tools: WordPress Blog / Yahoo Pipes
  - Google Docs, Forms
- E-Resource Workflows: KeePass Password Safe
- ILS Efficiency
  - PDF Creator
  - EBSCOOnet
Welcome to the Tech Services Wiki!

Elizabeth Brice, Department Head

The Tech Services Wiki is the place where you'll find staff information, processes and procedures, and resource information.
Serials Procedures
1. Claims
2. Check-in
3. Processing Invoices: Serials
4. Cessations and Title Changes
5. Cancellations
6. Orders/New Titles
7. Newspaper Item and Barcode
8. Newspaper Retention Policies
9. Journal Routing
10. Renewals

Standing Orders Procedures
1. Claims
2. Check-in
3. Processing Invoices: Standing Orders
4. Cessations and Title Changes
5. Cancellations
6. Orders/New Titles
7. Retention Policies
8. STO Added/Replacement Volumes
9. Receipt Added/Replacement Volumes
10. Cat Sep/SSL

SWORD
Serials Cataloging
Regional Campus Serials
Miscellaneous

Technical Services Home
Library Location Codes
- Order
- Receipt
- Copy Cataloging
- Serials
  - SWORD
  - Serials Cataloging
TS PBWiki:
Embedded Google Calendar
Welcome to the Technical Services Front Page!

This page is dedicated to inform and facilitate communication between the Technical Services department and other departments within the library system. If you have any suggestions or feedback about the guide please fill out the feedback form located on the bottom right of the home page.

TS News

- OCLC Abstracts: More e-book data for WorldCat, managing shared print collections, Library services in the digital age
- Sierra update 1/18/13
- OCLC Abstracts: Web service for Policies Directory, 5 big 2013 trends, WorldCat sites now in Italian, OCLC events at Midwinter
- YBP’s 60 Second Update January 2013
- YBP’s Academia Update December 2012
Recent LIS Journal Articles

- Benchmarking mechanical engineering collections using the WorldCat Collection Analysis tool.
- Designing policy for copy cataloging in RDA.
- Digital libraries: Comparison of 10 software.
- A dual approach to assessing collection development and acquisitions for academic libraries.
- Evaluation and promotion: The cooperative purchase experience of academic libraries in China.
- A holistic approach to collection security implementation in university libraries.
- International students’ use of a library’s media collection.
- Editorial Board.
- Decisions in resource management: The case of microforms.
- Improving the quality of online journals: Follow-up study of Elsevier’s backfiles image rescanning project.
- A proposed model for library stacks management.
- Wanted dead or alive? Western genre items in the 21st century United States library.
- Weeding nursing e-books in an academic library.
- Editorial Board.
- Determinants of library's effectiveness and efficiency: A study of collection development, organization and services of Maulana Azad Library, AMU (India).
- The status of cataloguing manuscripts in large libraries in Iran.
- iPotential: Mobile electronic resource management on an iPad.
- If You Can Make it There, You Can Make it Anywhere: Providing Reference and Instructional Library Services in the Virtual Environment.
- Retrieval Performance and Indexing Differences In ABELL and MLAIB.
- Think Globally! Enhancing the International Student Experience with LibGuides.
- Guest Editorial: The Crisis in Research Librarianship.
- "Lawfully Made Under This Title": The Implications of Costco v. Omega and the First Sale Doctrine on Library Lending.
- Academic Users’ Information Searching on Research Topics: Characteristics of Research Tasks and Search Strategies.
- Editor’s Comments.
- Editorial Board Thoughts: Appreciation for History.
Embedded Google Form

**ER Access Issues Form**

**MU/OhioLINK ER Access Issues**

Use this form if you are having issues accessing MU or OhioLINK electronic resources.

If troubleshooting issues on a workstation other than your own, have the user visit http://www.ohiolink.edu/cgi-bin/whereami.pl to obtain browser and IP information.

For ER access issues which occur outside of business hours, please use the Web Feedback form at http://www.lib.munio.edu/feedback/.

To follow up on a previously submitted unresolved issue, please contact Jennifer Bazeley at bazeleyj@munio.edu

* Required

**Your Name**

**Your Email Address**

**Browser type and version**
Visit http://www.ohiolink.edu/cgi-bin/whereami.pl to obtain browser information. Type in N/A if not available.

**IP address of workstation having problem**
Visit http://www.ohiolink.edu/cgi-bin/whereami.pl to obtain IP information. Type in N/A if not available.

**Patron email for notification of issue resolution**
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# TS LibGuide: Link to Google Spreadsheets

## E-Books
- ACLS Humanities E-Books (2008-2010)
- Brill E-Books (2007-)
- Cambridge Companions Online (2009-)
- Chicago Manual of Style Online (2010-)
- Ebrary E-Books (2010-) (see Ebrary tab for PDA Trigger Report)
- EEBO (2008-2011)
- EEBO (2012-)
- Ebscohost E-Books (2011)
- Ebscohost E-Books (2012)
- Elsevier E-Books (2011-)
- Gale E-Books (2009-2011)
- Gale E-Books (2012-)
- Gale CVRL E-Books (2011-)
- Morgan and Claypool E-Books (2009-)
- OECD E-Books (2010-2011)
- OECD E-Books (2012-)
- OhioLINK EBC (2009-)
- Oxford African American Studies Center (2009-)
- Oxford Art Online (Grove) (2012-)
- Oxford Bibliographies Online (2012-)
- Oxford English Dictionary (2012-)
- Oxford Handbooks Online (2012-)
- Oxford Music Online (Grove) (2012-)
- Oxford Reference Online (Oct 2012-)
- Oxford Scholarship Online (2012-)
- Past Masters (Inteleo) E-Books (2009-)
- Project Muse E-Books (September 2012-)
- Routledge E-Books (2009-)

## E-Journals
- Asciibib Archives (2009-)
- ACM Digital Library (2009-)
- Allen Press Journals (2010-)
- American Chemical Society (2009-)
- American Geophysical Union (2009-)
- American Institute of Physics (2009-)
- American Mathematical Society (2011-)
- American Meteorological Society (2010-)
- American Physical Society (2009-)
- American Psychiatric Publishing (Sept 2011-)
- Annals of Scientific (2012-)
- Annual Reviews (2009-)
- Alyson Journals (2009-May 2012)
- American Veterinary Medical Association (2011-)
- BioOne (2009-)

[Link to Google Spreadsheets](#)
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non-COUNTER compliant
PDF Creator
### FY13 Budget Report

**Books**

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Miami University: Tools & Staff Training

- Documentation
- Group Training
- One-on-one
- Experimentation
Links

Trello
https://trello.com/

UKSG Transfer
http://etas.jusp.mimas.ac.uk/

Evernote
http://evernote.com/

Remember the Milk
http://www.rememberthemilk.com/

Google Calendar
https://www.google.com/calendar

Google Docs
(includes forms & spreadsheets)
http://docs.google.com/

PBWiki
http://pbworks.com/

LibGuides
http://springshare.com/libguides/

Yahoo Pipes
http://pipes.yahoo.com/pipes/

WordPress
http://wordpress.org/

KeePass Password Safe
http://keepass.info/

PDF Creator
http://www.pdfforge.org/pdfcreator

EBSCOnet
http://www.ebsconet.com/
Additional Tools

- Blogger (blog software)
- Mendeley (ref manager)
- Vimeo (videos)
- Jing (screenshot/screencast)
- GIMP (image editor)
- MediaWiki (Wiki software)
- LastPass (password manager)
- OpenOffice (software suite)
- Slideshare (presentation manager)
- Filezilla (ftp software)
- Zoho Creator (database software)
- Dropbox (cloud storage)

- Github (software management)
- Subscription agent software (SwetsWise, EBSCOnet)
- Microsoft Excel / Access
- Course Management Software (Moodle, Sakai, Blackboard)
- Open Source ERMS
  - ERMes (University of Wisconsin-La Crosse)
  - CORAL (University of Notre Dame)
Bibliography


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am4886@wayne.edu

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Head, Collection Access & Acquisitions
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