Great Expectations: Maximizing Efficiency and Value in Collection Management and Discovery

E-Resource Management at Miami University

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Challenges

Time Management

- ILS Serials Order Records
- ILS ERM Resource & Contact Records
- A to Z List
- Vendor Online Subscription Manager
Communication - Library Staff

- ILS Serials
  Order Records

- ILS ERM
  Resource & Contact Records

- A to Z List

- Vendor Online Subscription Manager

+ +

Library Staff

Administration & Training
Communication - Library Staff

storem, “I rule” 10/24/10 via Flickr, Creative Commons Attribution
Solutions

Time Management

Do more with less

ILS Serials Order Records

ILS ERM Resource & Contact Records

Vendor Online Subscription Manager

A to Z List

EBSCONET

EBSCO A to Z

EBSCO ERM Essentials
Transition Timeline

- Spring 2010: Migrate/clean up A to Z
- Summer 2010: Begin clean up/transfer of subscription orders
- Summer 2010: Begin populating ERM with administrative information
  - Choose core fields to transfer
Administration
# Contacts

## American Society of Mechanical Engineers (ASME)

### Contacts

<table>
<thead>
<tr>
<th>Technical Contact</th>
<th>Email: <a href="mailto:help@scitation.org">help@scitation.org</a></th>
<th>Phone: 1-800-874-6363</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sales Contact</td>
<td>Email: <a href="mailto:infocentral@asme.org">infocentral@asme.org</a></td>
<td></td>
</tr>
<tr>
<td>Systems Contact</td>
<td>Other1</td>
<td>Other2</td>
</tr>
</tbody>
</table>

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Transition Timeline

- Nov/Dec 2010: Transfer subscriptions
  - EBSCONET populates ERM order/license info
- Jan 2011+: Begin adding order/license info for resources not purchased via EBSCO
  - Consortially purchased and direct-order resources
Communication

• Allow staff to access ERM Essentials
  ▫ Serials: view/edit e-journal admin info
  ▫ Acquisitions: view/edit e-book admin info
  ▫ ILL: view license info
  ▫ Public Services: view usage reports
    (spring/summer 2011)
Communication

• A to Z features for communication
  ▫ A to Z List Icons -
  ▢ Blog/RSS/Google Gadget
Icons

Online Resources Help

Icons in the A to Z List
Note any icons that appear next to the resource you are accessing.

⚠ Indicates that a resource has upcoming scheduled downtime; click on the icon to view details about the date/time of the maintenance.

⚠ Indicates that a resource is currently problematic or unavailable. The Library is aware of the problem and is working to resolve it.

✉ Indicates that you will be required to create a User Account in order to access the resource. A link and/or instructions are provided when you click on the icon itself.

🌐 Indicates that a resource is freely available on the web (Open Access). The Library does not subscribe to these resources but only provides links to them. Please note that...

🎧 Indicates that a resource is an Audio resource.

🎥 Indicates that a resource is a Video resource.

Trial Indicates a resource that is being evaluated by the Library. These resources are available to Miami University users but may be removed if not purchased at the end of the...

New Indicates a resource that was recently added to the A to Z List.
Blog/RSS Feed

Online Resources News

- Special Offer to Literary Reference Center Subscribers – Masterplots – 1/3 off
- Available Now: OvidSP’s New Psychology Lexicon
- Ebrary e-books available
- Ebrary e-books unavailable
- Sage research methods online in beta testing
- Wiley Online Library – Maintenance Notice – October 15, 2010
- Scheduled Maintenance on Alexander Street Collections
- All-New Platform Update: Your eNewsletter is Here

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